Quality Policy Statement

We at NAUTICA LLC endeavor to be recognized and trusted as Manning Agency of choice by providing superior manning services to Shipowners/Managers and fulfilling expectations of all interested parties.

We are dedicated to achieving high quality standards for our services throughout the application of our Quality Management System which is fully aligned to ISO standards and verified by independent third-party certification bodies.

To build trust and create value, Nautica is committed to:

- 1. Fostering a quality mind-set with the objective of providing services with zero operational deficiencies;
- 2. Complying with customer requirements as well as with all relevant laws and regulations;
- 3. Building long-term relationships with our customers and ensuring that the focus on enhancing customer satisfaction is maintained;
- 4. Encouraging participation and promotion of quality responsibilities amongst all employees through standards, training and effective communication;
- 5. Maintaining continuous improvement approach through addressing risks and opportunities and review of quality objectives and results.

At Nautica, teamwork is vital for achieving quality objectives. In this context, we are committed to providing the required leadership and resources. This policy is reviewed annually and communicated to employees and third parties working for and on behalf of the Company.

Dias Jalagania Chief Executive Officer